

APPENDIX A - STRATEGIC SCRUTINY MEETING			
PROTECTING LOCAL POLICING			
Measure	Previous 12 Month Period (July 16 - June 17)	In Year Performance Versus Previous 12 Month Period	In Year Performance (July 17 - June 18)
Proportion of Force Budget Spent on Front Line Policing: visible	£101.9m (36%)	increase £4m (4%)	£105.9m (41%)
Proportion of Force Budget Spent on Front Line Policing: non visible	£79.2m (28%)	increase £0.6m (1%)	£79.8m (31%)
Measure	Previous 12 Month Period (July 16 - June 17)	In Year Performance Versus Previous 12 Month Period	In Year Performance (July 17 - June 18)
Grade 1 - Emergency Response Average Time to Arrive	9.3 mins	up 0.3 mins	9.6 mins
Grade 2 - Priority Response Average Time to Arrive	28.05 mins	up 2.2 mins	30.2 mins
Grade 3 - Planned Response Average Time to Arrive	4 hrs	up 2.7 hrs	6.7 hrs
999 Calls - Service Level	52.2%	up 20.1%	72.3%
999 Calls - Average Time To Answer	13.9 secs	down 2.5 secs	10.4 secs
101 Calls - Service Level	24.2%	up 17.3%	41.5%
101 Calls - Average Time To Answer	214.8 secs	down 56.6 secs	158.2 secs
TACKLING CRIME & RE-OFFENDING			
Measure	Previous 12 Month Period (July 16 - June 17)	In Year Performance Versus Previous 12 Month Period	In Year Performance (July 17 - June 18)
All Crime	111,899	Up 24.8% (27,802 Crimes)	139,701
Serious Assaults	824	Up 21.4% (176 Crimes)	1,000
All Burglary	12,978	Up 1.9% (250)	13,228
Robbery (Personal)	739	Up 9.5% (70 Crimes)	809
Public Order	3,469	up 158% (5,480)	8,949
Business Crime	10,817	up 10.7% (1,158)	11,975
Road Safety - KSI* (*Recording period June-May)	804	Down 13.3% (-107)	697
Number of Anti-Social Behaviour Incidents	75,932	down 14.9% (11,280)	64,652
SUPPORTING VULNERABLE PEOPLE & VICTIMS			
Measure	Previous 12 Month Period (July 16 - June 17)	In Year Performance Versus Previous 12 Month Period	In Year Performance (July 17 - June 18)
Victims Code of Practice	<i>New measure - data not available</i>		
Rape	1,114	up 28.2% (314)	1,428
Sexual Offences (excl Rape)	2,242	up 45.2% (1,013)	3,255
Sexual Offences Against Under 16's	1,830	up 32.9% (602)	2,432
CSE Crime	959	down 1.4% (13)	946
Modern Slavery Crimes (Only introduced 1st April 2015)	57	up 80.7% (46)	103
Domestic Abuse Crime	11,146	up 46.9% (5,233)	16,379
Hate Crime	1,361	up 73.4% (999)	2,360
Missing Person Incidents	9,196	up 2.4% (225)	9,421
DEVELOPING CONFIDENT COMMUNITIES			
Measure	Previous 12 Month Period (July 16 - June 17)	In Year Performance Versus Previous 12 Month Period	In Year Performance (July 17 - June 18)
Local Policing Visibility	<i>New measure - data not available</i>		
User Satisfaction - Burglary	79.7%	down 6.9%	72.8%
User Satisfaction - Violent	73.4%	down 0.9%	72.5%
User Satisfaction - Hate	74.3%	down 2.1%	75.2%
User Satisfaction - Anti-Social Behaviour	81.1%	down 17.1%	64.0%
Confidence - CSEW (Overall Confidence)	Previous 12 Month Period (April 16 - March 17)	In Year Performance Versus Previous 12 Month Period	In Year Performance (April 17 - March 18)
<i>CSEW data is 3 months behind</i>	78.3%	increase 0.4%	78.7%